Service Title: Exchequer and Benefits Manager: Bob Clark Business Unit: Customer Services Brief Description of Service: Executive Head: Bob Clark The Service provides welfare support and advice as well as the provision of transactional activities related to benefits, council tax and NNDR collection. It provides a quality benefits service to Torbay residents and meets the challenges and demands arising from the introduction by government of a local council tax support scheme, localisation of business rates and the phased introduction of universal credit.

Service provides:-	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Social Fund	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
403 Exchequer & Benefits	51.8	1,278	0	161	0	0	1,439	0	-1,088	0	0	-1,088	351
409 Local Tax Collection	0	0	0	227	0	0	227	-290	-211	0	0	-501	-274
413 Social Fund	0	92	0	2	0	300	394	0	0	-300	0	-300	94
TOTAL	51.8	1,370	0	390	0	300	2,060	-290	-1,299	-300	0	-1,889	171

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services

**FTE = Full Time Equivalent